

Prima Lifetime Warranty

Theatre Solutions, Inc. (TSI) warrants its' products against failures and manufacturing defects for the life of the product. This warranty applies only to the original purchaser and is non-transferable. TSI will provide parts and labor to replace defective parts for the first two years after installation. Thereafter, TSI will provide replacement parts for the life of the product.

This warranty does not cover damage from abuse, misuse, neglect or act of God. Damage caused by modifications to the product by anyone other than an authorized TSI technician will void this warranty. This warranty does not apply to fabrics or products not installed by authorized TSI technicians.